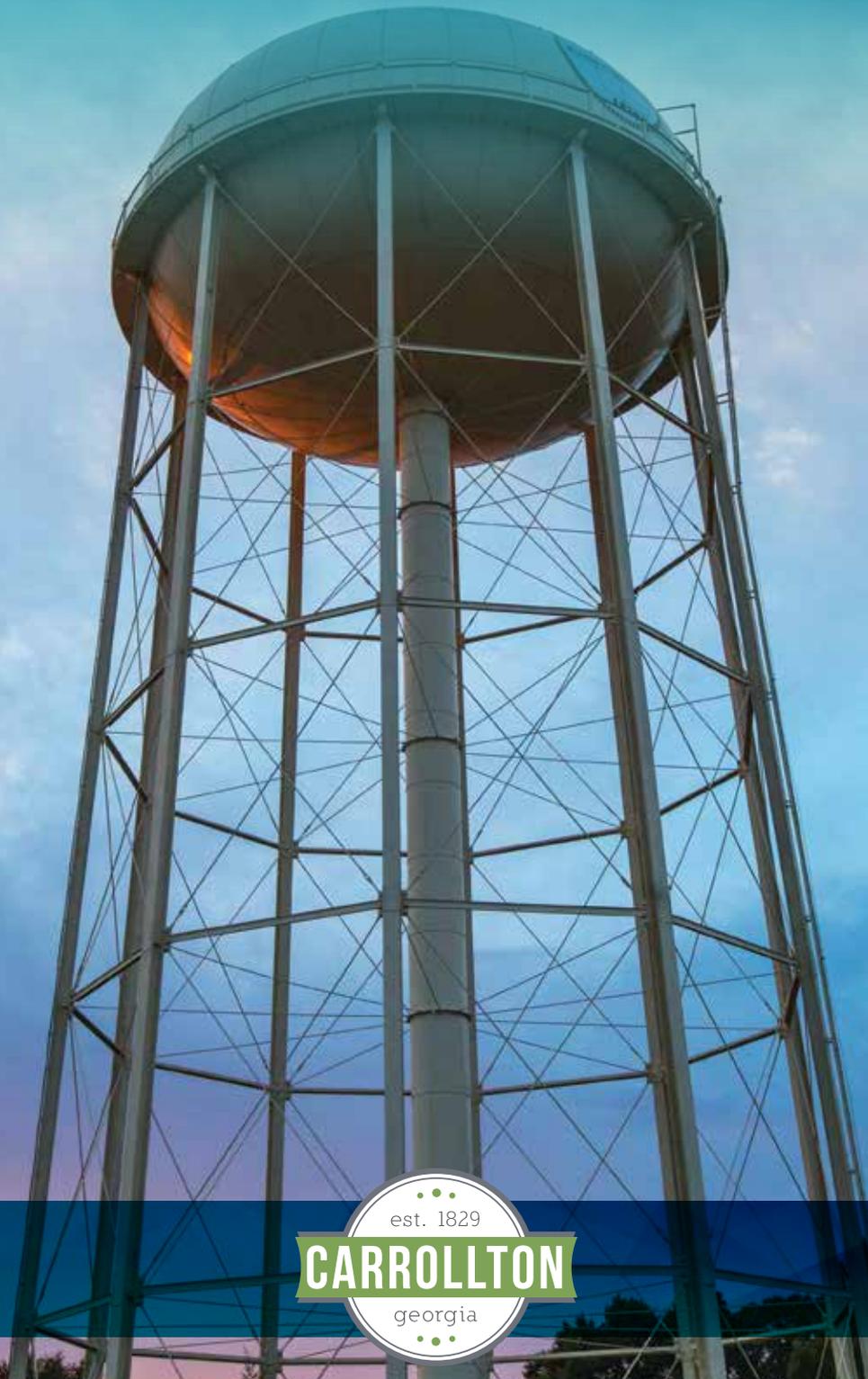


2020 REPORT

GA 0450002

# WATER QUALITY

Your water continues to exceed all state and federal standards. Take a look at how Carrollton's altogether dedicated Water Treatment Department team provides award-winning water to you.



est. 1829

**CARROLLTON**

georgia

## ALTOGETHER DEDICATED

The City of Carrollton's Water Treatment Department is committed to providing residents with the highest quality drinking water that meets or exceeds all state and federal standards. Carrollton has earned a long list of awards, including Best Tasting Tap Water in the state. As new challenges to drinking water safety emerge, we remain dedicated to protecting our water sources, water conservation and community education. **In this report, you will find detailed testing information and water quality data from January 1 through December 31, 2020. We are happy to report that there were no violations for this reporting period.**



### REGULATED SUBSTANCES

Contaminant (units)	Year Sampled	MCL	MCLG	Average Results	Range Detected	Violation	Major Sources
Chlorine (ppm)	2020	4	4	1.67	1.07 - 1.96	No	Water additive used to control microbes
Fluoride (ppm)	2020	4	4	0.46	0.32-0.61	No	Water additive which promotes strong teeth
Haloacetic Acids (HAA's)(ppb)	2020	60	N/A	35	20 - 90	No	By-Product of drinking water disinfection
Total Trihalomethanes (TTHM's)(ppb)	2020	80	N/A	42	20 - 90	No	By-Product of drinking water disinfection
Total Organic Carbon (ppm)	2020	TT	N/A	1.60	1.3 - 1.9	No	Naturally present in the environment
Nitrate/Nitrite (ppm)	2020	10	10	0.30	0.30	No	Runoff from fertilizer use, leaching from septic tanks, sewage, erosion of natural deposits
Turbidity (NTU)	2020	TT=0.15 NTU 95% Samples ≤0.10 NTU	100%	0.01	0.01-0.03	No	Soil runoff

### TAP WATER SAMPLES WERE COLLECTED FOR LEAD AND COPPER ANALYSIS FROM 30 HOMES THROUGHOUT THE SERVICE AREA

Contaminant (units)	Year Sampled	Action Level	MCLG	Amount Detected 90th%	Sites Above Action Level	Violation	Typical Source
Lead (ppb)	2020	15	0	3.2 ppb	0	No	Corrosion of household plumbing systems
Copper (ppm)	2020	1.3	1.3	0.14 ppm	0	No	Corrosion of household plumbing systems



## SUSTAINABLE EFFORTS

Maintaining the City of Carrollton's water system requires ongoing upkeep of storage tanks, routine sampling and flushing the lines and fire hydrants. **Our water system contributes to the Fire Department's Insurance Service Office top rating of Class 1.** This rating is earned by fewer than 1/4 of one percent of fire departments nationwide and saves residents money in insurance costs.



## GET INVOLVED

Learn more about city initiatives and opportunities for community involvement during our **Mayor and Council meetings**, held the first Monday of each month at 6pm at the Public Safety Complex. **For meeting information and agenda details, visit [carrolltonga.com](http://carrolltonga.com).**

Carrollton hosts, in collaboration with GAWP and GAWWA, the **Georgia Model Water Tower Competition** each year. Students learn about engineering design while being introduced to some of the careers available in the water profession. The students compete individually or in teams to design and build working model water towers, which are tested and judged on competition day.

Come see first-hand how the water treatment and testing process works. Upon request, **we offer tours** to schools, colleges, universities and to the general public. **To schedule a tour, contact Robert Moore at 770-830-2021 or [rmoore@carrollton-ga.gov](mailto:rmoore@carrollton-ga.gov). Stay informed.** Follow us on Facebook and Instagram @OriginalCarrolltonGA for water-saving tips and more!

## POLLUTION AND CONTAMINANTS

Drinking water comes from rivers, lakes, streams, ponds, reservoirs, springs and wells. The categories of potential pollution sources found in the Source Water Assessment are animal feed lots, non-point storm water, airports, hazardous waste facilities and roads that cross over streams. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from animal or human activity. Contaminants that may be present in source water include microbial contaminants, inorganic contaminants, pesticides and herbicides, organic chemical contaminants and radioactive contaminants. **More on the Source Water Assessment may be found at [carrolltonga.com](http://carrolltonga.com).**

## LEAD IN DRINKING WATER

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The city is responsible for providing high quality drinking water, but cannot control the materials used in plumbing components.

When water has been sitting for several hours, minimize the potential for lead exposure by flushing the tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you have concerns about lead in your water, consider having your water tested. Information on lead in drinking water, testing methods and steps to minimize exposure is available from the **Safe Drinking Water Hotline 800-426-4791 or [epa.gov/safewater/lead](http://epa.gov/safewater/lead).**

## SOURCE WATER CONTAMINANTS

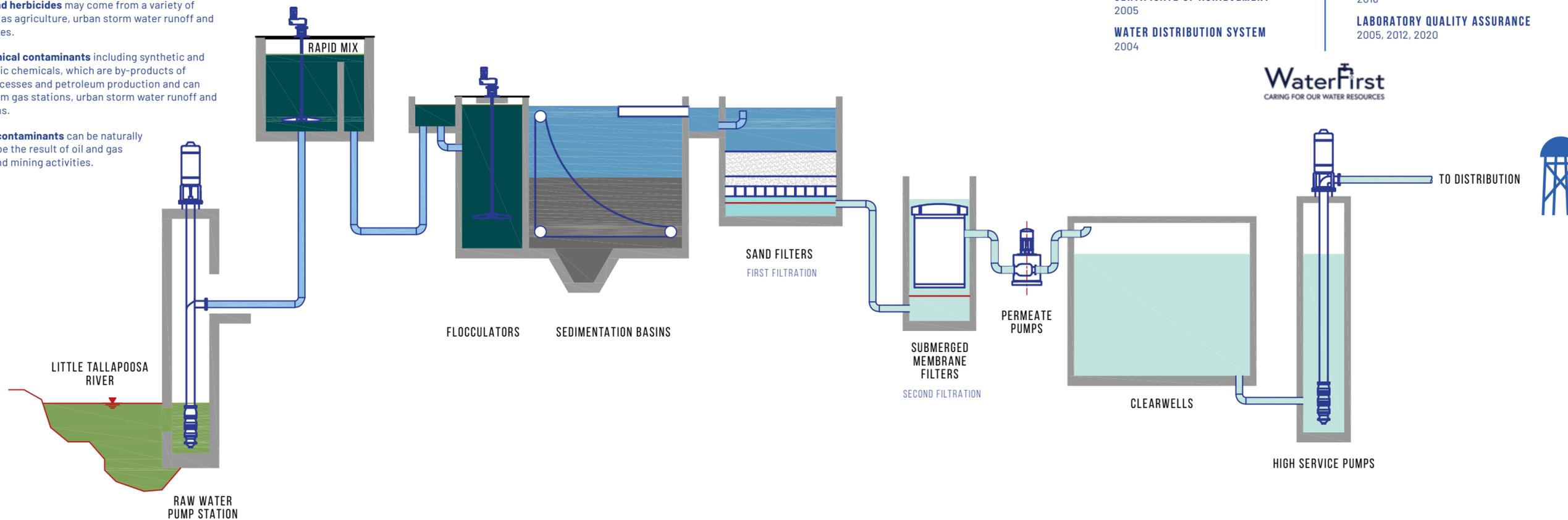
**Microbial contaminants** such as viruses and bacteria, may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

**Inorganic contaminants** such as salts and metals, can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

**Pesticides and herbicides** may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.

**Organic chemical contaminants** including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and can also come from gas stations, urban storm water runoff and septic systems.

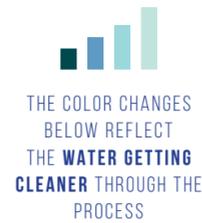
**Radioactive contaminants** can be naturally occurring or be the result of oil and gas production and mining activities.



The City of Carrollton draws its water from the Little Tallapoosa River. We also have three reservoirs:

- Lake Buckhorn, through which the Little Tallapoosa River runs
- Sharp Creek Reservoir, which flows into the Little Tallapoosa River
- Lake Carroll, which flows into Curtis Creek, then flows into the Little Tallapoosa River

Source Water Assessment may be found at [carrolltonga.com](http://carrolltonga.com).



CARROLLTON IS ONE OF FEW CITIES THAT FILTERS 100% OF THE WATER TWICE

DUE TO OUR CONSISTENTLY LOW READINGS, WE ARE ON REDUCED MONITORING FOR LEAD AND COPPER EVERY 3 YEARS

## WATER CONSERVATION

All Georgians should follow the non-drought schedule for outdoor water use, according to the Georgia Water Stewardship Act, which went into effect in 2010. It allows **daily outdoor watering** for purposes of planting, growing, managing or maintaining ground cover, trees, shrubs or other plants only **between the hours of 4pm. and 10 am** by anyone whose water is supplied by a water system permitted by the **Environmental Protection Division**. <https://epd.georgia.gov/non-drought-outdoor-water-use-schedule>

YOU CAN HELP CONSERVE AND PROTECT OUR WATER

 SHUT WATER OFF WHILE BRUSHING TEETH

 CHECK FOR LEAKS AND HAVE THEM REPAIRED

 RUN FULL LOADS OF LAUNDRY AND DISHES

 AVOID TOXIC PRODUCTS, PESTICIDES AND CHEMICAL FERTILIZERS

## AWARDS & ACCOLADES

We consistently earn awards which signifies the quality and dependability of our water system.

**GAWP PLATINUM**  
2018, 2019, 2020

**WATER QUALITY REPORT CERTIFICATE OF ACHIEVEMENT**  
2005

**WATER DISTRIBUTION SYSTEM**  
2004



**GAWWA/GAWP DISTRICT 3 DRINKING WATER TASTE TEST WINNER**  
2009, 2017, 2020

**GAWWA BEST TASTING TAP WATER IN GEORGIA**  
2017

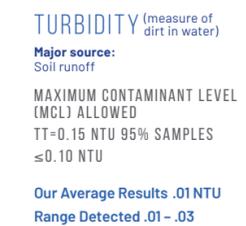
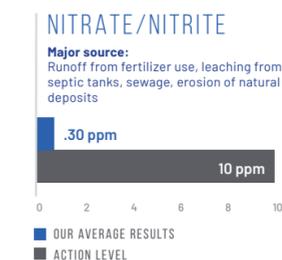
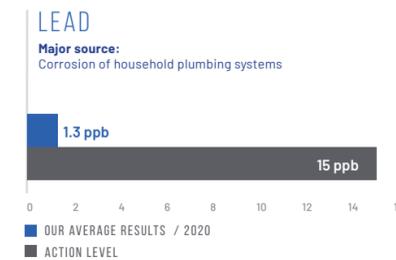
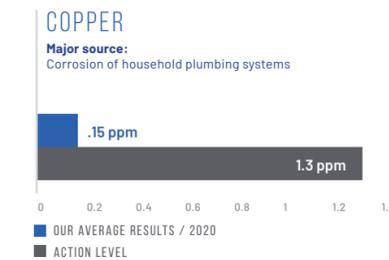
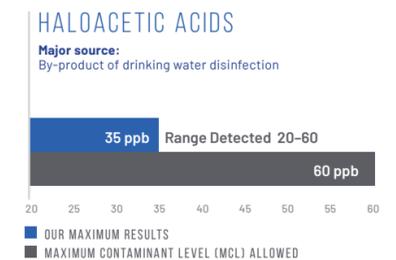
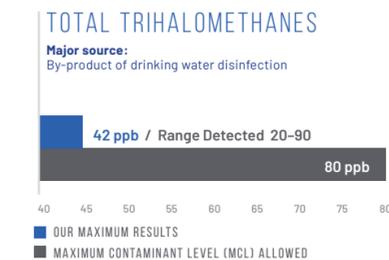
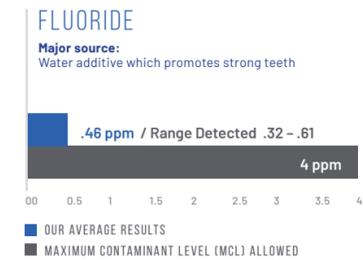
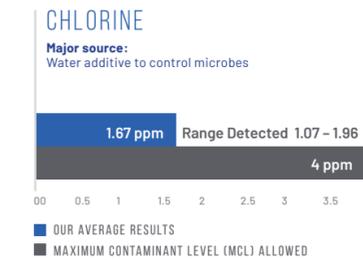
**GAWWA PEOPLES CHOICE**  
2018

**LABORATORY QUALITY ASSURANCE**  
2005, 2012, 2020

**WaterFirst**  
CARING FOR OUR WATER RESOURCES

## 2020 SAMPLING RESULTS

During the past year, we have collected thousands of water samples in order to determine the presence of microbiological, organic, inorganic and volatile organic contaminants. The charts below show only those contaminants that were detected in our water. All of the substances listed are below the Maximum Contaminant Level (MCL), but we feel it is important that you know exactly what was detected and how much of the substance was present. **Find out more at [carrolltonga.com](http://carrolltonga.com).**



CONNECT  WITH US

CARROLLTON WATER TREATMENT  
1006 NORTH PARK STREET, CARROLLTON, GA 30117  
770-830-2021 • FAX: 770-214-0950 • [CARROLLTONGA.COM](http://CARROLLTONGA.COM)

## IMPORTANT HEALTH INFORMATION

Drinking water, including bottled water, may reasonably contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. **More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline 800-426-4791.**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice from their health care providers about drinking water. **The U.S. EPA/ CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at 800-426-4791.**

To ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

## TERMS TO KNOW

**MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

**MCLG (Maximum Contaminant Level Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

**MRDL (Maximum Residual Disinfectant Level):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MRDLG (Maximum Residual Disinfectant Level Goal):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contamination.

**AL (Action Level):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**TT (Treatment Technique):** A required process intended to reduce the level of a contaminant in drinking water.

**ppm (Parts Per Million):** Parts Per Million or milligrams per liter (corresponds to one minute in two years)

**ppb (Parts Per Billion):** Parts Per Billion or micrograms per liter (corresponds to one minute in 2,000 years)

**NTU (Nephelometric Turbidity Units):** The measure of the cloudiness of the water.

**N/A-Not Applicable:** Does not apply.

CONNECT  WITH US

CONNIE NELMS, WATER FILTER PLANT SUPERINTENDENT  
EMILY WILLIAMSON, LAB ANALYST

CARROLLTON WATER TREATMENT  
1006 NORTH PARK STREET, CARROLLTON, GA 30117  
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